Reimagine architecture enabling agility, Innovation, experience and business value at scale

Vishal Choksi

Chief Architect, Ex CIO



Objective

The Challenge

Why Re-imagine?

Core building blocks

Transformation Metamodel

Transitioning operating models

Key Takeaways



Lots of Noise!

Efficiency Disruption

Digitization

A process of changing from analog to digital form

e.g. Moving Paper based form online

Digitalization

A way in which many domains of social life are restructured around digital communication and infrastructure

e.g. Enabling digital channel

IT Transformation

A process of changing various IT governance processes, revamping IT capabilities all changes are center around technology

e.g. Merger, Acquisitions, **Leadership Changes**

PRESENTATION TITLE

Digital Transformation

An approach about transforming business processes with new, fast and frequently changing digital technology to solve problems

e.g. Cloud Computing

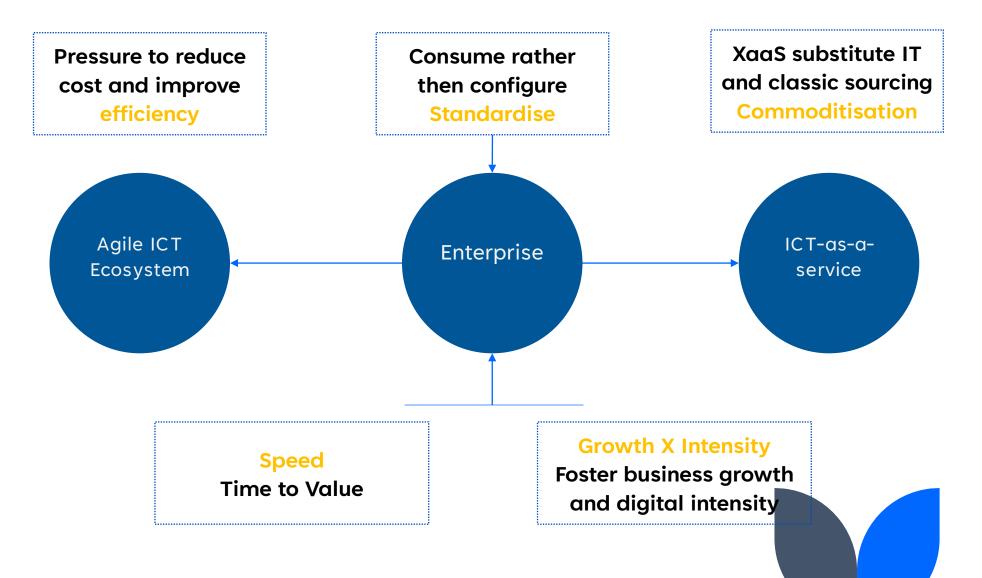
Business Transformation

A strategy of change management, to drive innovation and enabling new business strategies

e.g., FinTech, Ventures, Innovation Labs

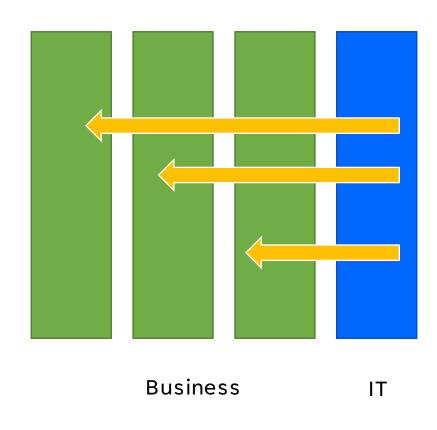


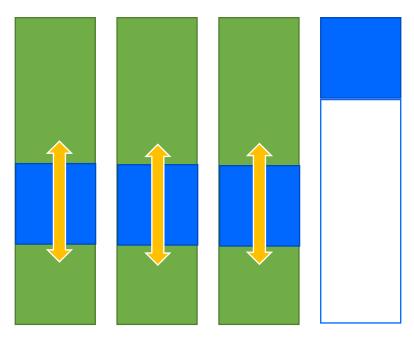
The Challenge



2/23/2023

Agile IT







Why Re-imagine?

- Composable enterprise
- Consumption of digital in all industries
- Shift from Digital transformation to delivering on digital imperative
- Geopolitical landscape
- Ways of working
- Social & Creative Capital

60% employees still feeling less connected than before COVID

Optimise **Operations**

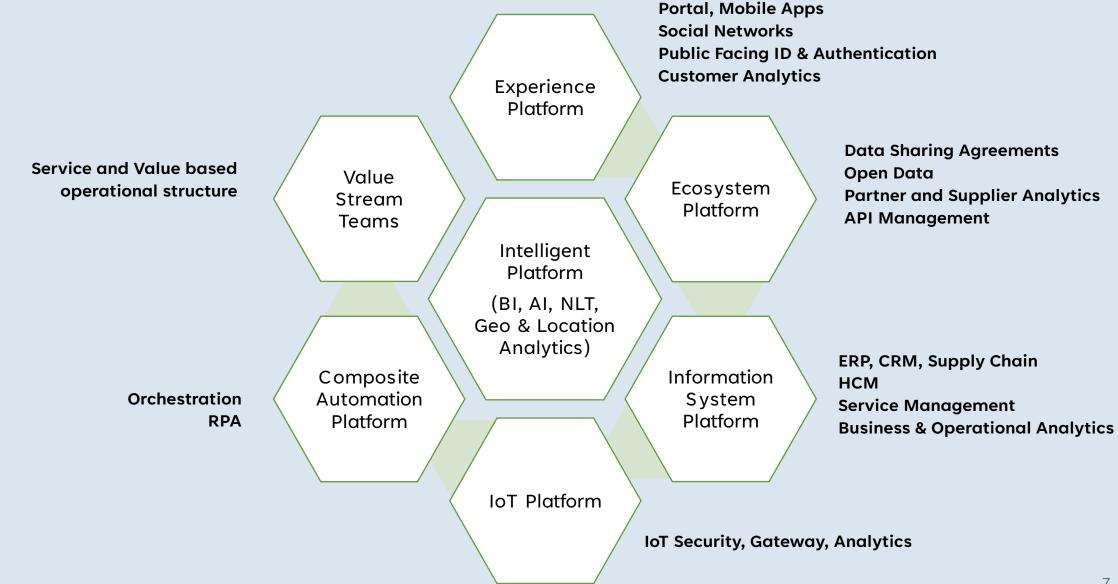
Digital Intensity Operating Model Data & Insights Agility

Empower people

> **Enable B2X** Total Exp

Transform Products & Services

Core Building Blocks



What's Changing?

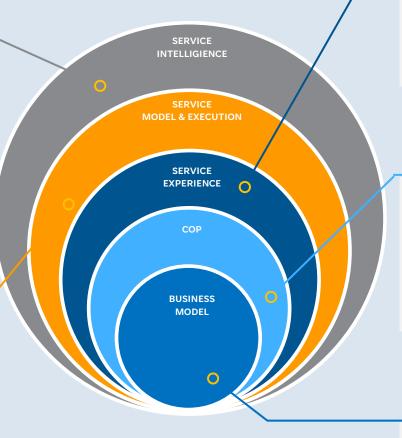
TX Metamodel

Capability, enabling adjacencies, innovation and intelligent data to guide ecosystem

Intelligent Data, Building Blocks& Platform, AI / ML, OpenArchitecture, Cloud, xOPS

Capability, applying formalising service offering as part of the BAU offering and within service Catalogue, applying design mindset, methodologies and tools for fostering and executing strategic thinking

Service Model, Service Design, Design thinking



Capability, enabling sustainable solutions and optimal experience for customer, employee and service provided

Human Centered Design, VPC, Empathy Maps

Core Capabilities, organisation, information, value streams, products and services

Capability Model, Business Architecture, EA

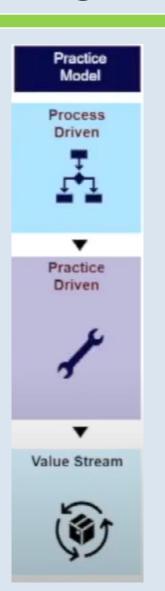
Capability, outlining core business model, partner, revenue and cost streams

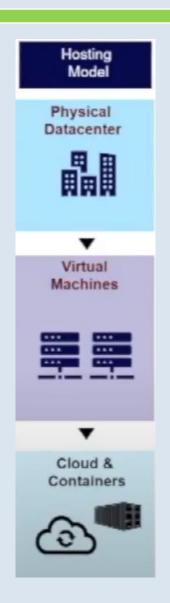
Business Context,
Motivation Model, Business
Model Canvas

Shift in operating model

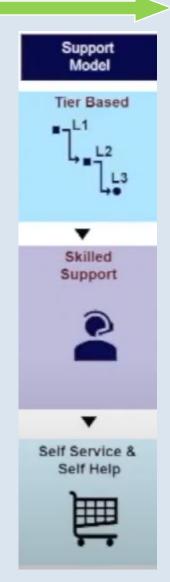




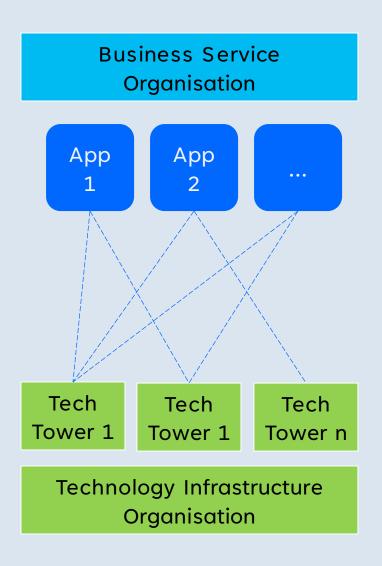


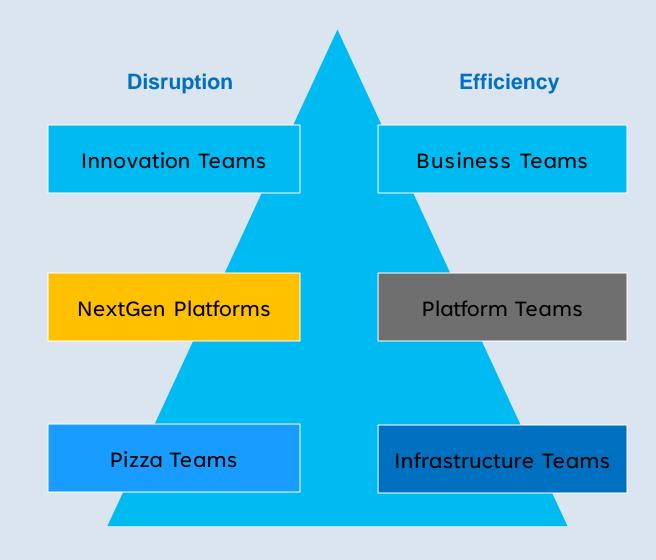




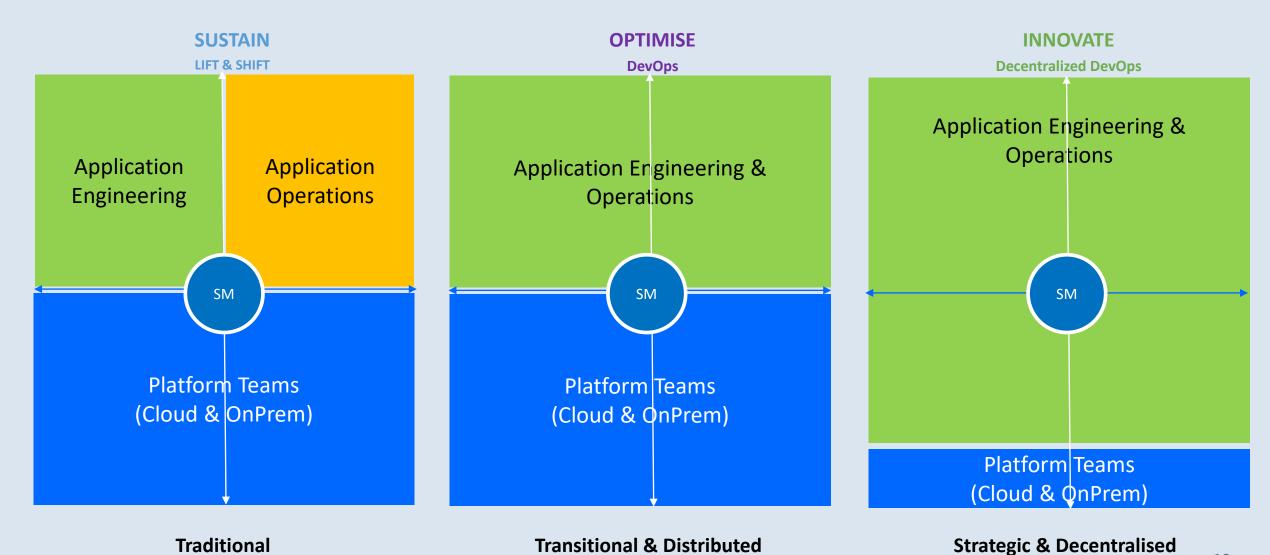


Transition from Traditional to Co-creation





Sustain to Innovate



Key takeaways

1

Reimagine if your Digital Strategy should be disruptive?

2

Apply experience and design-based capabilities not other way around..

3

It is a Team effort

4

Think and act like Day 1

Inclusion > Influence > Impact

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Being human in the digital world is about building a digital world for humans.

Thank you

Vishal Choksi



